

A/c.Balance

## The Gujarat State Co-op. Bank Ltd.

(Scheduled Apex Bank)

## **CUSTOMER REQUEST FORM**

For Branch Use Only (Encircle Requested SR/s) 5 7 The Branch Manager, Date of Request: The Gujarat State Co-op. Bank Ltd. Branch Name Customer Name: Customer ID: Account Number: 9 Mobile No.: 1. CONTACT DETAILS UPDATION & SMS ALERT: SMS Alert Dectivation SMS Alert Activation (Whenever mobile number of joint account holders are provided, they will receive One Time Password (OTP) and transactions initiated by them on ATM, Internet Banking & Mobile Banking as applicable) UPDATION OF EMAIL ID & OTHERS: 2. CHANGE OF ADDRESS: (Please leave space between two words) (In case of joint holders, each holder needs to fill seprate form) IN CAPITAL LETTERS City/Village: PIN District: State: Document For Proof Of Address (Mandatory): Aadhar **Driving License Passport** Voter ID **Document Number:** ISSUE DATE: VALID TILL: D D 3. NEW CHEQUE BOOK REQUEST: Number of Cheque book/s Required: 4. SIGNATURE CHANGE / UPDATION IN A/C.: (Identity should be verified by Branch Official) New Signature OLD NEW 5. DUPLICATE PASSBOOK: **DUPLICATE STATEMENT: BALANCE / INTEREST CERTIFICATE:** From: 6. UPDATION OF PAN DETAILS: (If account opened by Form-60 / BSBDA to Normal Saving A/c. / in Minor to Major case) 7. STOP PAYMENT REQUEST: Number of Cheque(s): \_ For Office Cheque Number(s) Payees Name: . Date of Cheque Reason for Stop Payment: \_ Amount Time of request

8. REVERSAL OF CHARGES :	
Date Of Debit: D D M M Y Y Y Y Amount Debited:	
* I Acknowledge that all applicable charges with regards to my account have been communicated to me and I will abide by the same.  Remarks:	
9. SIGNATURE VERIFICATION :	
10. ACCOUNT TRANSFER REQUEST : (Submitted to home branch only)	
Transfer From your Branch To Branch	
11. INTERNET / MOBILE BANKING:  Activation: Mobile Bank	ing Internet Banking
Security Question Reset: Unlock Application: Deactivation: Mobile Bank	ing Internet Banking
12. TRANSACTION DISPUTE: (Type of transaction - RTGS / NEFT / IMPS / UPI / Utility Bills / Others	)
Transaction Date: D D M M Y Y Y Y M Mode of Transaction: Mobile Banking	Internet Banking / UPI
Transaction Amount: Transaction Reference No.:	
Transaction Details: (* to know if narration not available)	
13. ATM / DEBIT CARD RELATED: ATM / Debit Card Number.:	
New / Renewal Card Issuance:  Duplicate ATM	1 Card as my card is lost/damaged:
Block Card (In case of lost / misplaced): (*Applicable if customer not able to contact Toll Free No.)	ase provide ticket no for blocked card online)
Discontinuation of ATM / Debit card Service: (*Applicable if customer not able to contact Toll Free No.)	ass provide ticket no for blocked cald chillie)
Link Account : Please link ATM Card No.	
Existing A/c. No. Link A/c. No.	
ATM Card Related Dispute : Transaction Date D D M M Y Y Y Y Time H H	M M Amount:
I made a cash withdrawal attempt at	to
Branch ATM. My Account got debited but cash was not dispensed / partial dispensed. (Supporting for Transf	action is must i.e. screen shot / transaction slip, etc.)
POS / E-Com Transaction Dispute : Transaction Date: D D M M Y Y Y Y Time H H	M M Amount:
I made a POS / E-Com transaction at:	
14. ANY OTHER REQUEST:	
I have read, understood and agree to be bound by the Terms and Conditions to various products and service including SMS Alert, Internet / Mobile Banking, including Terms & Conditions related to sharing of relevant information under foreign tax laws like FATCA, as displayed on bank website. I agree that the Bank may debit service charges plus applicable taxes to my account wherever applicable.	
Signature of 1 <sup>st</sup> Holder Signature of 2 <sup>nd</sup> Holder	Signature of 3 <sup>rd</sup> Holder
Date : D D M M Y Y Y Y P	
Note : If Account is having more than 1 holder than please take signature of all holders for Request No.1 & 11	
FOR BRANCH OFFICE USE ONLY	
Certified that this Request letter is complete in all respect & all relevant documents are obtained & verified as per mode of operation as be processed. The CRF has been personally submitted by the Customer. I have satisfied my self about the identity of the customer by his / her signature in Bank's records. I have done proper due diligence for updating the records of the customer.	
REQUEST RECEIVED DATE: D D M M Y Y Y Y	
EMPLOYEE NAME:	
EMPLOYEE CODE:	Branch Official Sign & Stamp
ACKNOWLEDGEMENT TO CUSTOMER	
Customer Name: Request Rece	eived Date: D D M M Y Y Y Y
Request No. & Description:	
EMPLOYEE NAME:	
EMPLOYEE CODE:	Branch Official Sign & Stamp